

## DYE TRANSFER POLICY

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Denim dye transfer is a growing issue. Dark, rich dyes along with over dyeing of certain clothing, particularly blue jeans, can have a lasting effect on light colored upholstery furniture. **Due to the inability to control what our fabrics are exposed to, Crypton cannot be held responsible for dye transfer.**

There's no bulletproof treatment to prevent denim transfer onto fabric from occurring. However, we have found a way to lessen and, in some cases, eliminate dye transfer stains.

Our Recommended Cleaning Guide for Removing Denim from Crypton Fabrics:

- The best cleaner is Crypton's Leather/Vinyl Cleaner
- Another option is isopropyl alcohol – however we have found it is not as effective
- Always test in an inconspicuous area first to make sure the cleaner doesn't affect the color of the fabric, particularly on natural fibers such as cotton
- Blot up as much of the stain as possible with clean towel
- Apply a small amount of the Crypton Leather/Vinyl Cleaner to the stained area
- Grab a soft bristle brush (or use your finger) to lightly rub the stained area to lift the stain
- Allow the cleaner to sit for about 5 minutes
- Blot up the stain using a clean towel
- Rinse the fabric with water to remove any residual cleaner
- Allow to air dry
- Repeat as necessary

After much research, we have found Crypton Leather/Vinyl Cleaner to be the best solution for removing denim dye transfer from your Crypton fabrics.

To order our proprietary cleaner in packets or bottles, simply visit [crypton.com/cleaners](https://crypton.com/cleaners) or call **800.279.7866**.